Q: What kind of care can I receive at Cornell Health?

A: Lots!

- medical care
- counseling & psychiatry
- sexual health services
- lab tests & x-rays
- prescriptions & self-care supplies
- physical & massage therapy
- LGBTQ care
- student disability services
- alcohol & other drug services
- support for nutrition & healthy eating
- immunizations & allergy shots
- travel clinic
- public health outreach & student advocacy
Q: Who uses Cornell Health?

A: **You do!** 80% of Cornell students access care at Cornell Health each year, logging **110,000** in-person and virtual appointments yearly. **20%** of Cornell students utilize our counseling & psychiatry services each year.

“We at Cornell Health strive to provide high quality care to everyone, and we hope you come to know us as a welcoming and safe resource… Providing high quality care to everyone means understanding the specific needs and circumstances of each individual.”

Dr. Anne Jones, Medical Director
Q: What kind of health care providers work at Cornell Health?

A: 220+ staff work at Cornell Health, including physicians, counselors, psychiatrists, nurses, behavioral health specialists, technicians, pharmacists, physical therapists, public health specialists, and health educators.
Q. How can I make an appointment at Cornell Health?

A: Options include:

1) Scheduling online via your myCornellHealth patient portal at health.cornell.edu.

2) Calling 607-255-5155.

3) Walking in for urgent concerns.

- Translation services for appointments are available upon request.
- Have a concern/question about your care or want to share a suggestion or register a complaint? Please complete our online Feedback Form or contact a Patient Advocate (607-255-3564).
- Have concerns about confidentiality? Visit the Cornell Health website to learn more about Cornell Health’s privacy practices.
Cornell Health Welcomes You!

Visit us on Ho Plaza or online at health.cornell.edu. Call us at 607-255-5155.
Q: What if I need care when Cornell Health is closed?

A: In an emergency, always call 911. For urgent (but non-emergency) medical and mental health concerns, you can call us at 607-255-5155 for consultation with an on-call health care provider (24/7). We’ll help you determine what care is needed and how, when, and where to get it.

You can take a taxi to/from another health care facility... even if you don’t have cash! How? Students can Bursar-bill taxi rides to or from Cornell Health (or any other medical or mental health care provider) when using Ithaca Dispatch (607-277-7777) or Collegetown Cab (607-588-8888). Just show your Cornell ID card to the driver and say “please charge to Cornell Health.” When we receive the charge, we’ll have it applied to your Bursar bill.
Q: Where is Cornell Health located and when is it open?

A: Cornell Health is located on central campus at **110 Ho Plaza**. Physical Therapy and Massage are located in Schoellkopf Hall, 521 Campus Rd. Both are easily reached by foot, bike, TCAT, or car.

### Fall & Spring Semester Building Hours

<table>
<thead>
<tr>
<th>Day</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday–Thursday</td>
<td>8:30 am – 7:00 pm&lt;br&gt;10:00 am start Wednesdays</td>
</tr>
<tr>
<td>Friday</td>
<td>8:30 am – 5:00 pm</td>
</tr>
<tr>
<td>Saturday</td>
<td>10:00 am – 4:00 pm</td>
</tr>
</tbody>
</table>

Visit [health.cornell.edu](http://health.cornell.edu) to see all hours.
Q: How much does care at Cornell Health cost?
A: $10 for most visits.

- If you are enrolled in Cornell’s Student Health Plan (SHP) — or are covered by private insurance and pay the Student Health Fee — you can access services at Cornell Health for:
  - A $10 copay for medical, counseling, nutrition, and physical therapy visits (some other visit types have no charge).
  - No additional charges for x-rays, procedures, and lab tests performed at Cornell Health (charges may apply for lab tests sent to external labs for testing).

- If you are enrolled in Cornell’s Student Health Plan Plus (SHP+), there is no copay for most Cornell Health visits.

Billing: You will be automatically Bursar-billed for Cornell Health charges, unless you request to pay charges at the time of care (cash, check, and debit/credit card accepted). Visit health.cornell.edu/get-care for details about costs, insurance, and billing.
Q: Where can I learn more?

A: Visit us online at health.cornell.edu to learn more about care options, services, resources, and initiatives.